

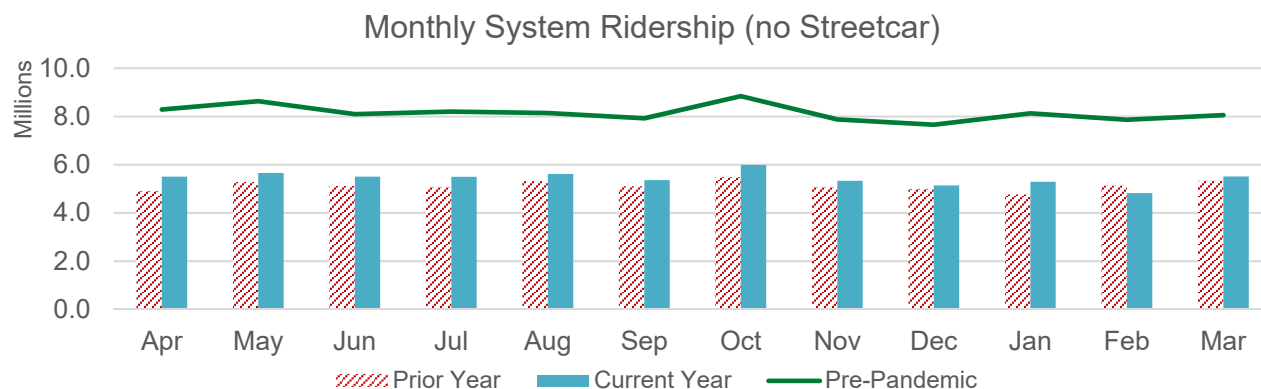
Date: April 17, 2025

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager Financial Systems
Budget & Forecast Department

Subject: March 2025 Monthly Performance Report

The monthly system-wide ridership increased by 3.3% in March compared to the prior year. Passenger revenue increased by 4.4%, and the system costs per boarding decreased by (13.3%), from \$10.12 to \$8.77, compared to March 2024. In March 2024, there was a large-scale state of good repair project for the Light Rail track and structures. The monthly Streetcar ridership decreased by (1.5%) compared to last year.



1. Weekly system boardings increased by 3.3% in March compared to the previous year. Weekly boardings increased by 2.5% on Bus, 4.4% on MAX, 5.7% on WES, and 11.9% on LIFT/Cab.
2. Weekday fixed route boardings were 194,952 in March, an increase of 2.9% compared to the prior year. Boardings increased by 2.4% on Bus, 4.0% on MAX, and 5.7% on WES. Weekend fixed route boardings increased by 3.0% on Bus and 5.7% on MAX.
3. The five MAX lines averaged 65,038 weekdays, 54,830 Saturdays, and 47,507 Sunday boardings in March. Weekday ridership on the five MAX lines averaged 26,211 on the Blue Line, 15,255 on the Red Line, 8,164 on the Yellow Line, 10,158 on the Green Line, and 5,250 on the Orange Line. Total MAX ridership decreased (1.6%) during the weekday peak but increased 8.3% during weekday off-peak periods, resulting in a 4.0% increase in weekday MAX ridership.

The MAX weekend ridership increased by 1.1% on Saturday and 11.6% on Sunday compared to last year.

The total MAX weekly ridership in March increased by 4.4% compared to last year.

4. Bus averaged 129,435 weekdays, 90,842 Saturdays, and 77,119 Sunday boardings in March. Bus ridership increased 2.1% during weekday peak periods and 2.6% during weekday off-peak periods, resulting in a 2.4% increase in weekday bus ridership.

The bus weekend ridership increased by 2.1% on Saturday and 4.1% on Sunday compared to last year.

The total weekly bus ridership in March increased by 2.5% compared to a year ago.

Bus weekly ridership increased 4.7% on frequent routes but decreased by (2.7%) on non-frequent routes compared to last March.

5. WES averaged 479 daily boardings in March, a 5.7% increase compared to the prior year. In March, WES operated with 5 late trains, zero trains out of service, zero missed pullouts, and zero vehicle mechanical failures, resulting in 98.8% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab (no Transportation Network Company) boardings increased by 11.9% in March. The weekday and weekend boardings increased 12.2% and 10.1%, respectively, compared to the prior year.
7. March passenger revenues were \$5.5 million, an increase of 4.4% compared to last year.
8. Fixed Route Operating costs/boardings measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding decreased from \$9.40 to \$8.11, or (13.7%), compared to last March.
9. Weekday Streetcar boardings averaged 1,873 on A-Loop, 1,718 on B-Loop, and 4,903 on North South (NS) line in March. The weekday boardings decreased by (1.2%) on A-Loop, (3.9%) on B-Loop and (1.7%) on NS line compared to the prior year.

In March, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 80.0%, 70.0%, and 81.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Mar 25	Mar 24	% Change	FY25-TD	FY24-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	37,038	37,720	-1.8%	36,226	40,750	-11.1%
Bus-Frequent Service*	<u>92,397</u>	<u>88,660</u>	4.2%	<u>91,230</u>	<u>83,560</u>	9.2%
Subtotal All Bus	129,435	126,380	2.4%	127,456	124,310	2.5%
MAX	65,038	62,549	4.0%	66,643	61,420	8.5%
Commuter Rail	<u>479</u>	<u>453</u>	5.7%	<u>474</u>	<u>440</u>	7.8%
Fixed Route Total	194,952	189,382	2.9%	194,573	186,170	4.5%
<u>Paratransit</u>						
LIFT& Cabs (No TNC)**	2,520	2,246	12.2%	2,346	2,027	15.7%
System Total	197,472	191,628	3.0%	196,919	188,197	4.6%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	224,128	230,430	-2.7%	219,850	245,969	-10.6%
Bus-Frequent Service*	<u>591,008</u>	<u>564,560</u>	4.7%	<u>578,350</u>	<u>530,899</u>	8.9%
Subtotal All Bus	815,136	794,990	2.5%	798,200	776,868	2.7%
MAX	427,527	409,568	4.4%	436,302	399,279	9.3%
Commuter Rail	<u>2,395</u>	<u>2,265</u>	5.7%	<u>2,372</u>	<u>2,224</u>	6.6%
Fixed Route Total	1,245,058	1,206,823	3.2%	1,236,874	1,178,372	5.0%
Frequent Bus % of Total Bus	72.5%	71.0%	1.5%	72.5%	68.3%	4.1%
<u>Paratransit</u>						
LIFT & Cabs (No TNC)	14,563	13,013	11.9%	13,589	11,747	15.7%
System Total	1,259,621	1,219,836	3.3%	1,250,462	1,190,119	5.1%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$10.35	\$8.83	17.21%	\$10.29	\$8.80	16.93%
Bus-Frequent Service*	\$6.19	\$5.99	3.34%	\$6.29	\$6.06	3.80%
Subtotal All Bus	\$7.33	\$6.81	7.64%	\$7.39	\$6.92	6.79%
MAX	\$9.13	\$14.03	-34.93%	\$8.80	\$8.86	-0.68%
Commuter Rail	\$93.25	\$80.20	16.27%	\$85.11	\$86.73	-1.87%
Fixed Route Total	\$8.11	\$9.40	-13.72%	\$8.02	\$7.65	4.84%
<u>Paratransit</u>						
LIFT,Cabs &TNC	\$65.95	\$77.82	-15.25%	\$78.55	\$87.03	-9.74%
System Total	\$8.77	\$10.12	-13.34%	\$8.75	\$8.44	3.67%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Mar 25	Mar 24	% Change	FY25-TD	FY24-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	194,952	189,400	2.93%	194,570	186,170	4.51%
Avg. Weekday Originating Rides	167,024	162,235	2.95%	166,750	159,480	4.56%
Monthly Boarding Rides/Rev. Hour	36.50	36.44	0.16%	36.58	36.36	0.61%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	9.06%	8.14%	0.92%	9.00%	9.32%	-0.32%
System Cost/Boarding Ride	\$10.84	\$11.98	-9.52%	\$10.57	\$9.92	6.55%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$283.73	\$319.55	-11.21%	\$277.13	\$263.05	5.35%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	87.13%	89.24%	-2.11%	87.73%	89.31%	-1.58%
Bus & Rail Maintenance Attendance	94.04%	94.09%	-0.05%	93.16%	94.49%	-1.33%
WES Maintenance & Admin Attendance	97.39%	97.07%	0.32%	92.78%	95.72%	-2.95%
Weekly Boarding Rides Per Full Time Employee	342.6	372.1	-7.94%	352.9	374.0	-5.66%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	7,833	7,221	8.48%	8,838	7,870	12.31%
Bus Collisions/100,000 Miles	3.10	3.40	-8.82%	3.20	3.19	0.31%
Bus % Maintained Pullouts	99.99%	99.95%	0.03%	99.93%	99.64%	0.29%
Bus On-Time Performance(1)	87.70%	87.80%	-0.10%	86.49%	86.82%	-0.33%
MAX Car Miles/Svc Delay Defects(2)	10,020	6,956	44.05%	10,294	8,270	24.48%
MAX Collisions/100,000 Miles	2.80	0.30	833.33%	2.11	1.32	59.85%
MAX % Maintained Pullouts	100.00%	98.14%	1.86%	99.55%	98.41%	1.14%
MAX On-Time Performance(1)	81.30%	79.50%	1.80%	79.02%	82.20%	-3.18%
WES Miles/Relevant Failure	6,174	6,159	0.24%	6,174	6,140	0.56%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	99.76%	0.24%	100.00%	99.44%	0.56%
WES On-Time Performance(1)	98.80%	98.60%	0.20%	98.57%	97.33%	1.23%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)				12 Month Average	
Streetcar Operation	Mar 25	Feb 25	Mar 24	This Year	Prev. Year
Average Weekday Ridership					
A-Loop Boardings	1,873	1,703	1,895	1,802	1,774
B-Loop Boardings	1,718	1,789	1,787	1,858	1,665
North South Line Boardings	4,903	4,892	4,988	5,436	4,698
Average Weekend Ridership					
A-Loop Boardings	2,977	2,887	2,806	3,090	2,854
B-Loop Boardings	3,058	2,978	3,085	2,883	2,569
North South Line Boardings	6,525	5,907	6,669	6,766	6,248
Average Weekly Ridership					
A-Loop Boardings	12,342	11,402	12,281	12,101	11,726
B-Loop Boardings	11,648	11,923	12,020	12,172	10,896
North South Line Boardings	31,040	30,367	31,609	33,948	29,740
Monthly Ridership					
A-Loop Boardings	54,218	45,608	53,825	52,549	50,721
B-Loop Boardings	51,368	47,692	52,952	52,737	47,052
North South Line Boardings	135,588	121,468	138,093	146,769	128,123
A-Loop Boardings/Rev Hour	39.7	37.3	32.8	35.3	31.4
B-Loop Boardings/Rev Hour	37.0	40.2	33.0	35.7	29.7
North South Boardings/Rev Hour	53.7	51.9	49.8	55.5	46.8
System Boardings/Rev Hour	45.7	45.2	40.7	44.9	38.0
Service					
Vehicle Revenue Hours	5,280	4,748	6,020	5,611	5,939
Vehicle Revenue Miles	30,790	27,585	33,054	31,428	32,631
Service Quality					
A-Loop On-Time Performance	80.00%	80.00%	84.00%	80.42%	80.17%
B-Loop On-Time Performance	70.00%	72.00%	75.00%	72.00%	74.92%
North South On-Time Performance	81.00%	81.00%	79.00%	79.25%	77.17%
Operator Attendance	82.32%	80.25%	90.77%	84.45%	89.44%
Excused Absence	0.03%	0.08%	0.08%	0.24%	0.30%
Family Leave	8.98%	10.39%	0.88%	6.48%	2.19%
Unexcused Absence	0.36%	0.00%	0.14%	0.14%	0.12%
Sick Leave	5.67%	4.72%	5.92%	6.76%	5.32%
Industrial Injury	2.63%	4.56%	2.20%	1.61%	2.39%
Contractual Absence	0.00%	0.00%	0.00%	0.32%	0.25%
Maintenance Attendance	91.44%	90.49%	96.72%	92.42%	94.55%
Excused Absence	0.15%	0.15%	0.10%	0.10%	0.03%
Family Leave	5.54%	3.75%	0.00%	4.69%	2.78%
Unexcused Absence	0.00%	0.00%	0.03%	0.08%	0.14%
Sick Leave	2.87%	5.60%	3.15%	2.49%	2.36%
Industrial Injury	0.00%	0.00%	0.00%	0.00%	0.00%
Contractual Absence	0.00%	0.00%	0.00%	0.22%	0.15%
Overall Attendance	84.76%	82.98%	92.06%	86.60%	90.62%